

# Ask the Analyst How to Guide







## Ask the Analyst | How to Guide

The renowned and award-winning Ask-the-Analyst service from Citeline is a complimentary service available to all of our Data Intelligence and News and Insights subscribers.

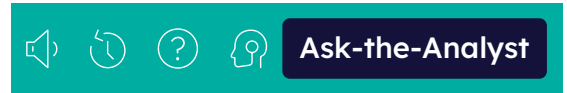
Ask-the-Analyst is a fast and easy way to get the support you need with your time-critical market and business questions, and is included as part of your Citeline product subscription. This valuable resource connects you with a team of Pharma and Medtech subject matter experts, who can use their wealth of industry experience, knowledge and networks to deliver you the data and analysis you need, to answer your bespoke business questions.

**Contact our team of expert journalists and analysts for your questions about our news stories, analysis, and data, or for any market or business challenge you face. The team can also help you create a search strategy or pull the data and analysis from our products you need to answer your question.**

**If you have a business question, simply reach out through the Ask-the-Analyst service.**

# How do I ask a question?

The service is accessible by clicking on the 'Ask-the-Analyst' button featured at the top of every Citeline product page and completing a form with your question. Your message will be directed to an editor, journalist or analyst from our team for a relevant response.



You can also email the Analyst team directly using the product email addresses below:

Group	Email
Platinum Account Users	PlatinumATA@citeline.com
Trialtrove	Clinical.trials@citeline.com
Pharmaprojects	Pharmaprojects@citeline.com
Sitetrove	Sitetrove@citeline.com
Biomedtracker, Datamonitor Healthcare, Pharmapremia, Meddevicetracker, News and Insights	askanalyst@sagientresearch.com

# What experience do the team have?

Our global team of 500+ in-house journalists, editors, and therapeutic experts and analysts have over 1000 years' of industry experience between them. They have an in-depth understanding of the latest clinical, regulatory and policy, and commercial dynamics and their impact. The team have also established extensive relationships across the industry and have a formidable network of sources across the globe with regulators, suppliers, manufacturers, and associations to provide advice and guidance on your business challenges you can trust. The team take pride in providing thorough, timely, transparent, and independent analyses to support your challenges and help you make informed business decisions you can act on.





# Who can use the service?

All of our subscribers can use this service free of charge. Once you submit your question, you will receive an acknowledgment of your request from the Analyst team within 24 hours, and you will receive a complete response to your question within 48 hours.

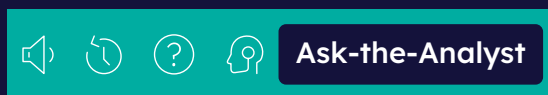
# What the service is not

Ask-the-Analyst is not a consultancy service, it is based on a subscription to a Citeline product. The service gives you a time allocation where experts will spend up to three hours per question, without any additional costs to you. There are limits to what we can answer, but ask us what you need, and together we will agree on how we can help.

We cannot offer free access to information from other Citeline products to which you do not subscribe, but we may refer to other sources as needed to answer a query and will give you the opportunity to find out more about the products we have used.

**Start using your complimentary Ask-the-Analyst service.**

Click on the **Ask the Analyst button** at the top of every Citeline product page, **to get in touch today.**



**T&Cs apply. Contact your Account Manager to find out more.**

To learn more about the advantages we can deliver to your company, please visit: [Citeline.com](https://www.citeline.com) or email: [info@citeline.com](mailto:info@citeline.com)

